400

- 100

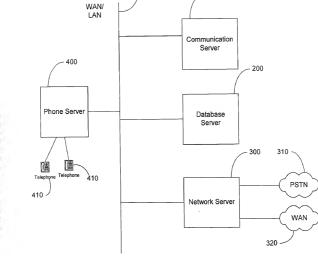


Figure 1 (Prior Art)

TORRED LEGGER

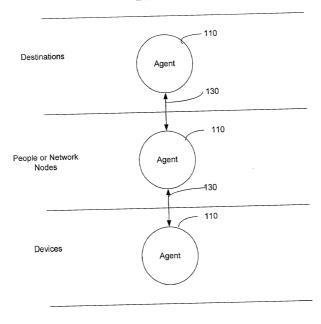


Figure 2

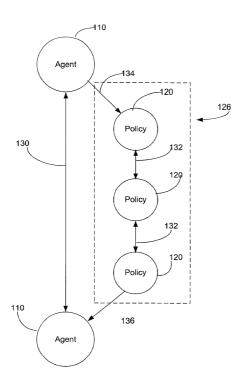


Figure 3

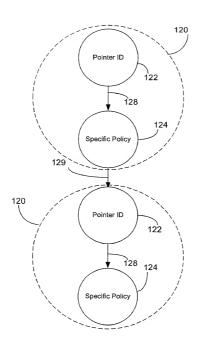
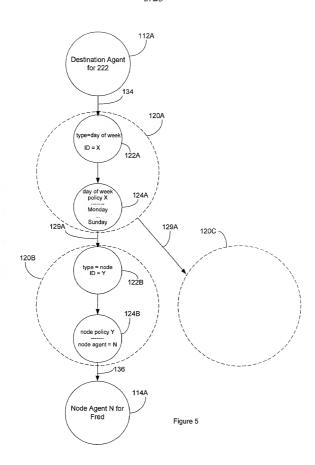


Figure 4



### Types of Policy in Policy ID:

- Time of Day Policy
- Day of Week Policy
- Date PolicyCalling Line ID Policy
- Group Policy
- Node Policy
- Device Policy

### Policies in Policies

Selection Policy in Group Policy:

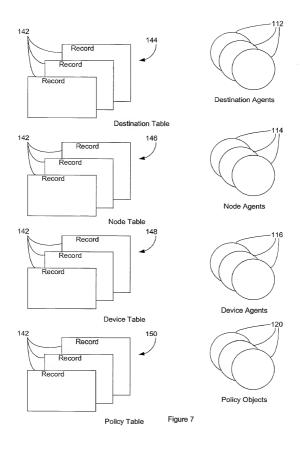
- terminal
- circularbroadcast
- Dioaucast
- longest idle

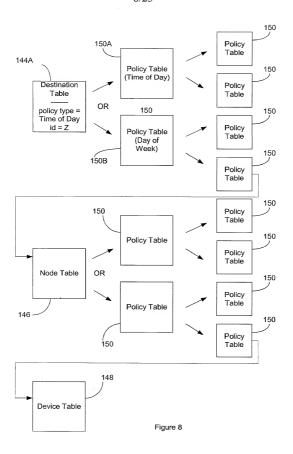
Destination Policy in Node Policy

 based on which destination was used to reach this node can choose a different policy path

Figure 6A

Figure 6B





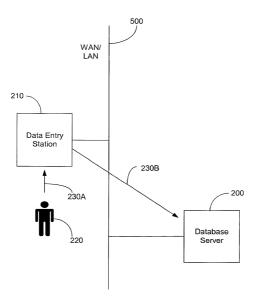


Figure 9

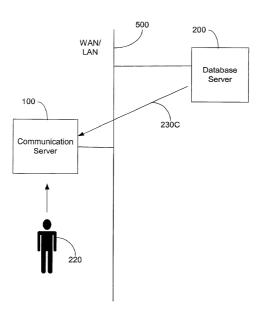


Figure 10

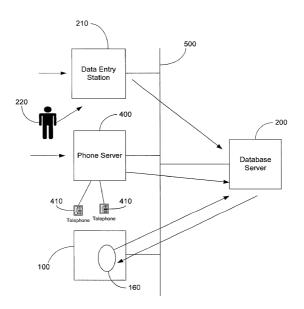


Figure 11

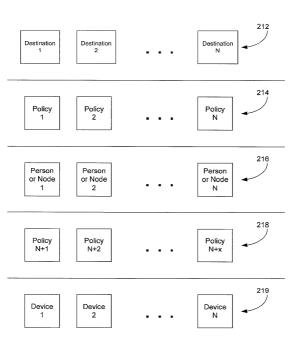


Figure 12

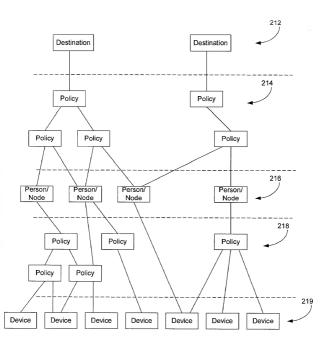


Figure 13

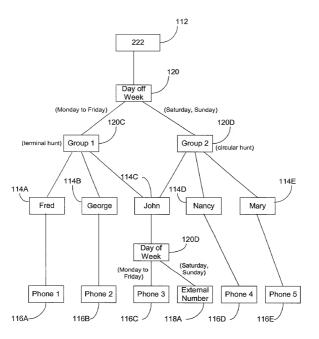
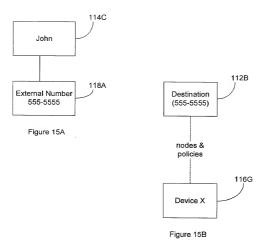


Figure 14



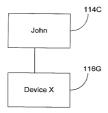


Figure 15C

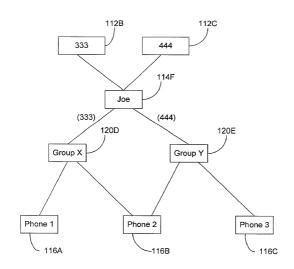


Figure 16

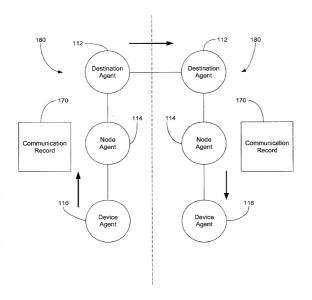
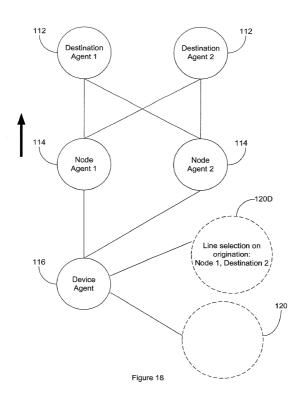


Figure 17



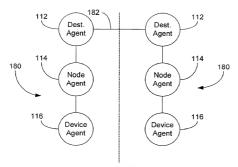


Figure 19A

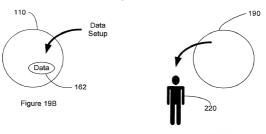


Figure 19C

### Type 1 Features

- Hold
- Transfer
- Hot Line
- Call Forward
- Conference
- Swap
- Camp On
- Queue
- Call Park

# Type 2 Features

- Turn on/off Do Not
- Disturb Turn on/off
- Forwarding
- Change Forwarding
- Destination
- · Program Speed
- Calls

## Type 3 Features

- · Auto Attendant
- Voice Mail
- In Queue IVR
- Log In

Figure 20A Figure 20B Figure 20C

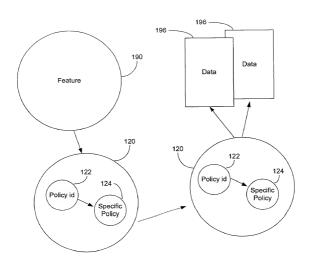


Figure 21

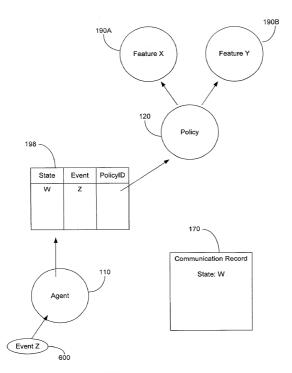


Figure 22

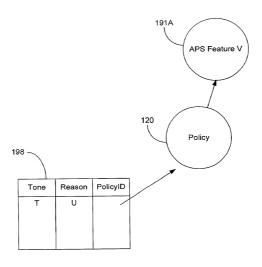




Figure 23